

Access Statement

The Inn At Whitewell is a 17th century listed coaching inn with many original features and furnishings. Due to the hotch potch nature of the building there are many different floor levels and surfaces, with an array of steps and stairs. Sadly this makes the building difficult to navigate for those with limited movement or who are wheel chair bound.

Front door access is over a cobbled culvert, for those in wheel chairs a mobile access ramp is easily accessible stored behind the front door. Whilst it is not practicable to leave this down permanently it is easily deployed and stored at a moments notice.

The main bar, hall, reception and garden terrace are all on one level with access to the disabled loo and baby changing facilities.

Access to the marquee and downstairs cloakrooms is up three broad steps outside our reception, another mobile ramp is stored to the side of these steps and simply put in place as and when required. It is not safe or practical to leave this ramp in place at all times but it is simply and efficiently deployed as and when required.

The main dining room is up five narrow and quite steep steps and we are sadly unable to ramp this for wheel chair access. All our staff are happy and willing to help in any way they can although please be aware they aren't specifically trained to help those with mobility issues.

Many of the inn's bedrooms have traditionally high beds and a collection of unique antique Victorian canopy baths, whilst they are sensational they are quite high sided and require some care in using. Many of the bedrooms and bathrooms have facilities that are easier to use with walk-in showers and the like but they are not propoting to be disabled friendly.

If there are specific issue about using the inn that we can help with please just call for guidance and advice.